Electronic Acknowledgement Receipt				
EFS ID:	3106176			
Application Number:	10777847			
International Application Number:				
Confirmation Number:	5907			
Title of Invention:	Method and apparatus for providing media-independent self-help modules within a multimedia communication-center customer interface			
First Named Inventor/Applicant Name:	Christopher Clemmett Macleod Beck			
Customer Number:	24739			
Filer:	Donald Rex Boys/Sheri Beasley			
Filer Authorized By:	Donald Rex Boys			
Attorney Docket Number:	P3324CMBOC1			
Receipt Date:	04-APR-2008			
Filing Date:	11-FEB-2004			
Time Stamp:	15:19:20			
Application Type:	Utility under 35 USC 111(a)			
Payment information:				
Submitted with Payment	yes			
Payment Type	Deposit Account			
Payment was successfully received in RAM	\$510			
RAM confirmation Number	579			
Deposit Account	500534			
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File Listing:				

File Name

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File Size(Bytes) Multi Pages /Message Digest Part /.zip (if appl.)

1	Notice of Appeal Filed	sb0031.pdf	167044	no	1		
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Warnings:							
Information:							
2 Fee Worksheet (F	Fee Worksheet (PTO-06)	fee-info.pdf	8220	no	2		
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.